

# Company Brochure



# A “Creating Beauty” ~ Global Gates ~



# Greeting from the CEO

## " Learn together, enjoy life, and aim for success "

Founded at Fukuoka Japan in May 2007 as a general trading company, Global Gates is specialized in people wellbeing and environment-friendly products.

Especially in the hotel industry, the medical industry, the nursing industry, the sports and entertainment industry, and the restaurant industry, we provide cleaning management services, measures against infectious diseases, and environmentally friendly products. By 2037, our company aims to create employment for 5 million people in worldwide. In particular, we recognize that the social value of our company is to create a place (infrastructure) where senior citizen, foreign workers, and people with disabilities can work independently and easily in society. We will continue to strive every day to become a company that makes the world more beautiful and is appreciated by everyone, and we will contribute to society with sincerity as a professional.



CEO  
Masayuki  
Umemura

梅村真行

### ◆ Personal history

- 1964 Born in Fukuoka prefecture ,Japan
- 1990 Graduated from New York University (NYU) with a Master of Art for Hotel & Food Service Administration.
- 1991 Transferred to Yokohama Grand InterContinental Hotel, a member of the Saison Group. After working in the opening preparation office, worked in 10 countries as a sales manager for the Asia Pacific region
- 2008 MBA, Kyushu University Graduate School of Business

- Member of Kyushu University CEO Club
- Director, QBS Alumni Network (Kyushu University MBA Alumni Organization, Tokyo Branch)
- Director, NPO Asian Children Welfare Association

# Business

## ~ A Creating Beauty ~

Quality cleaning technology based on experience and skill with luxury hotels.  
Products and services that are friendly to both people and the environment.  
We clean not only spaces but also people, the environment, and society.

### Facility Management Business

We provide facilities management services, guest room cleaning services, public cleaning services, and franchise operation management services.



### Trading Business

We are responsible for the planning, development, and sales of products and services, which create beauty.

### Innovation Business

We pursue and execute the greatest synergy potential in new businesses and business alliances with companies in different industries.



### Consulting Business

From disinfection cleaning to hospitality cleaning, we provide consulting services from the perspective of a cleaning management company, including training by skilled staff, preparation of manuals, dispatch of managers, and operational improvements based on data analysis.

# Why choose Global Gates?

We have high quality hotel housekeeping technology based on our many years cleaning experience in the luxury to business hotels. Moreover, we offer infection disinfection cleaning technology acquired through the COVID-19 pandemic and proposals for services that can only be provided by a company that knows cleaning inside and out, not limited to the framework of cleaning.

1

Provide high quality hotel housekeeping technology



We are committed to quality cleaning technology and a "spirit of hospitality." We always bow to guest rooms without guests after cleaning. Hoping to "bring smiles to your guests with our cleaned up guest rooms, we deliver not only cleaning technology, but also a spirit of our hospitality.

2

Realization the visibility of infections disease control



We have launched a new infection disinfection cleaning service from due to the COVID-19 pandemic. By using a Lumitester, the sterilization effect will be visible and measurable. This is an effective tool for attracting customers, as guests can numerically recognize a safe and secure space.

3

Proposal for improving work efficiency with Digital Transformation



We promote the introduction of various digital systems to improve the efficiency of cleaning and hotel operations. We realize efficient operations by developing digital technologies and applications to improve operational efficiency, which we have gained from our experience and achievements in the hotel field.

4

Provide the staff with high-quality cleaning skills



"Sakura Crew" is our unique title given to solo proprietorship who have mastered everything in quality hotel cleaning techniques, hospitality, and disinfection cleaning techniques. In addition to these technical skills, our workers are also capable of management, communication, and proposal skills. We are highly regarded by hotels as one of the few cleaning companies that can propose value-added solutions to our customers.

# Our Solutions for Creating Beauty

As a partner company with "GBAC STAR™ accreditation" in Japan, we provide solutions that create beauty by integrating the quality and hospitality of cleaning with human and environmentally friendly products and services. We take advantage of specialized hotel cleaning, capitalizing on our expertise and reliable technologies from our entry into the medical industry.

1

Supports GBAC STAR™ accreditation as ISSA official partner company in Japan



With GBAC STAR you are not only demonstrating your commitment to protecting your employee and customer's health and well-being in a safe, responsible, and sustainable way, but also shaping a healthier and safer world for everyone, everywhere. As an ISSA official partner in Japan, we will support our clients in obtaining GBAC STAR™ accreditation program.

2

Hospital Cleaning Services Provider



In the midst of the COVID-19 pandemic in 2020, we moved into infection disinfection cleaning service for medical institutions to save struggling medical sites. In June 2021, we obtained a hospital cleaning service mark and acquired quarantine cleaning technology for COVID-19 hospital wards, and cultivated solid technical capabilities backed by trust and our track record.

3

Consulting based on experience with cleaning business



We solve our customers' issues by taking advantage of the technology and experience we have cultivated in the field of infection disinfection cleaning at medical institutions and hospitality cleaning at luxury hotels. We provide consulting services from the perspective of a cleaning management company, including staff training, manual preparation, dispatch of on-site managers, and proposals based on data analysis.

4

Providing SDGs products and services



We plan, develop, and market a variety of products and services that create beauty, including carefully selected environmentally and physically friendly sanitizing solutions and detergents, infection prevention products, IOT technology, LED lighting, and signage. We will continuously provide solutions to clean not only spaces but also people, their minds, and society.

# Company profile



## Corporate history

- May - 2007 Establishment of the trading society at Fukuoka:  
capital 3 million JPY
- Aug - 2008 Fluorescent LED, E-TUBE first sales  
(be used for the JR Kyushu "Gannosu" installation)
- Dec - 2013 Entered into hotel house keeping management business
- Jul - 2019 Established Japan Hotel Housekeeping Association
- Oct - 2019 Established Global Gates Taiwan subsidiary
- Jun - 2021 Started a cleaning business for medical facilities  
with Hospital Cleaning Services Provider mark acquire
- Oct - 2021 Concluded a contract with the US ISSA as official  
partner company of "GBAC STAR accreditation"  
for infectious disease control in Japan

Established	: May 21 .2007
Capital	: 50 million JPY
CEO	: Masayuki Umemura
Number of employees	: 89 (excluding part-time workers)

## Group companies

- Global Gates Taipei
- Global Gates Korea
- Japan Hotel Housekeeping Association

## Main clients

- Iris Denko Co.,Ltd
- AS ONE corporation
- ORIX Facilities Co.,Ltd
- Mitsui Fudosan Hotel Management Co.,Ltd

## **Global Gates Co., Ltd**

6F Sprout Nihonbashi hamacho Bldg,  
3-16-7 Nihonbashi hama-cho, Chuo-ku, Tokyo 103-0007 JAPAN  
TEL 03-5652-3188 FAX 03-5652-3189

■ Contact      [info@g-gates.com](mailto:info@g-gates.com)

■ Website      <https://www.g-gates.com/>

